
Biography

**Professional Activities:**

Jean Marrapodi is a Senior Education Specialist at Private Healthcare Systems in Waltham, MA. She obtained her PhD in Adult Education at Capella University, where she focused on Adult Literacy.

As a trainer, Jean is a Certified Professional in Learning and Performance (CPLP), the highest credential offered by ASTD, the American Society for Training and Development. Jean was a participant in the pilot program for the certification, and has served in an advisory role in the revisions of the program after the pilot phase. She was selected as a peer reviewer in the evaluative process and was asked to return as a team leader for the rollout of the formal program, overseeing the judging of the work products of the applicants. She has also served as a judge and senior judge for the Brandon Hall Excellence in e-Learning Awards since 2001.

At PHCS, Jean is the lead for large-scale training projects and serves as an instructional designer, internet developer, web trainer, classroom presenter and e-learning developer. Jean has won awards for her accreditation training programs. Previously she worked in the corporate headquarters of Staples, Inc., where she provided business to business sales training including satellite broadcasts. She also worked at BankBoston where she created an experiential lab for the staff to transition customers to electronic methods including ATM and online banking.

Jean is a frequent presenter at conferences at the regional and national level. A partial listing of her recent conference presentations includes

- Association of Christian Schools International Conference
- eLearning Guild Instructional Design Conference
- RI Annual Adult Educators Conference
- Southern Maine Christian Education Conference
- Southern New England Assemblies of God Church Ministries Conference
- Vision New England: EQUIP Christian Education Conference
- Vision New England: Women in Leadership Training

Jean is a member of ISPI (International Society for Performance Improvement), ASTD (American Society for Training and Development), IAL (International Alliance for Learning), Proliteracy, and APT (Association for Psychological Type).

Volunteer Activities:

Jean serves as the Director of Christian Education at Providence Assembly of God, a ministry to the inner city. She is one of the founders and the Executive Director of the PAG Learning Center, a literacy program for children and adults that includes a computer lab she oversees. She is the teacher for the children's church program and a Sunday School teacher for a group of Liberian refugees who came to the United States with no literacy skills at all. Additionally, she serves on the church board.

Jean is the tutor trainer for Literacy Volunteers of Providence County, where she redesigned the curriculum for the training program. She is a certified tutor trainer for Proliteracy at the national level.

Additional information is available at her website: www.Applestar.org.